

Fact Sheet

For over twenty-seven years, Cosmopolitan Medical Communications has specialized in providing medical professionals with 24-hour reliable tele-messaging services utilizing the latest technology available.



A second generation/woman-owned business, Cosmopolitan Medical Communications has grown from a one person shop to a thriving workplace with over 90 employees dedicated to providing the highest customer service for this specialized industry.

Each staff member undergoes extensive training in medical terminology, hospital identification, medical specialties, documentation procedures, and patient interaction, in order to become a full-fledged member of the Cosmopolitan Medical Communications team.

Services for physician practices include 24 hour medical messaging, on call management, appointment reminders, seven year message archiving, and Internet message delivery.

Services for health plans and hospitals include physician referral, provider eligibility, after hours utilization tracking, member enrollment, overflow member services, and class or seminar registration.

Services can be tailored to meet the needs of single practitioners or large physician groups and specific benefit plans. Cosmopolitan Medical Communications offers direct software information integration for patient and member services.