

ATSI Awards Gold Call Center Certification

ATKINSON, NH - The Association of TeleServices International (ATSI) is pleased to announce that Cosmopolitan Medical Communications (CMC) of Glendale, Arizona has been honored with the award of the association's greatest level of certification: **The 24/7 Gold Certification.**



This certification serves to validate that Cosmopolitan Medical Communications' standards of operations exceed highly touted industry standards. CMC's state of the art equipment, optimally designed and constructed facility, advanced training, and commitment to exceptional customer service are all characterized by the Gold Certification. The focus of this certification program is on the organization's ability to achieve a 99.9% annual run time and is evaluated through a peer review program.

ATSI, is an international trade association established by and for entrepreneurs in the TeleServices business. This includes telephone answering services, voice-mail services, telemarketing services and any other business, which provides enhanced communication services. www.atsi.org

